

## VOIP Services and Solutions

Our VOIP services are designed for business users recognizing that a reliable quality telephone service is critical. We have developed a unique technical VOIP service that provides the benefits of VOIP along with the quality you would expect from a traditional telephone service.

### Corporate Solutions

WebPhoneTalk provides a unique VOIP solution for corporate organizations that covers HQ sites, remote offices, teleworkers and mobile workers. With Our VOIP solutions you can;

- Dramatically reduce your telephone costs, PSTN call charges are lower than traditional telephone operators and calls to other WebPhoneTalk users are free.
- Provide a seamless internal telephone network for remote offices, teleworkers and mobile workers.
- For your main site you can use your existing PBX, move to a Software based IP PBX for enhanced functionality or use WebPhoneTalk's Virtual PBX service.

### Head Office VOIP Solutions

Use you existing PBX and use our VOIP services for your outgoing telephone calls. We can also provide you with incoming 0870 telephone numbers which means that you need not rent traditional telephone lines.

We can provide a software IP PBX on your main site. This provides a full function PBX which includes IVR, Voice Mail, Call routing/call diversion all out-of-the-box. With this option any mobile user, teleworker or remote site can be part of the internal PBX numbering scheme, which means that you can ring any site or mobile users, anywhere in the world for free!

### Virtual PBX Solutions

Alternatively WebPhoneTalk can provide a Virtual PBX service whereby all users ( office user, remotes users and teleworkers) can have an individual VOIP telephone which provides full PBX functions including voice mail and allows users to call each other at no cost. An internal 4 digit telephone number scheme can also be provided for all the telephone extensions.



### Remote Office/Worker VOIP Solution

For fixed remote offices or staff that want to work form home we would provide a combined ADSL broadband and VOIP line. If you have an existing ADSL line we would upgrade this to the WebPhoneTalk line so that we can ensure quality of service for the voice calls.



At each remote site we can provide:

- Analogue extension lines so you can connect in your existing analogue telephone handsets
- Digital VOIP handsets for full PBX functionality either using a dedicated IP PBX or the WebPhoneTalk Virtual PBX Service
- A separate 0870 number together with an internal PBX number.

PSTN calls may be made direct from the remote office, or if required be routed via a head office site.

### Mobile VOIP Solution

With VOIP you can also make telephone calls from you laptop provided you have a broadband internet connection. For mobile workers in hotels, airports and at other sites they can make office calls from anywhere in the world free of charge. In addition calls can be made to the mobile worker's laptop, either using an office extension number or via a UK 0870 number. The PC telephone client is a free download.



## Home VOIP Solution

WebPhoneTalk would provide an ADSL broadband line complete with a single analogue telephone line so the user could connect an existing analogue telephone handset. The user can take advantage of the excellent call rates without compromising quality. The line will be allocated a direct PSTN 0870 telephone number. However, calls to other WebPhoneTalk users are free.

	Call Forwarding	Voice Mail	Message Waiting	Free Call to Office	0870 Number	0560 Number	Low Cost Rates		
Head Office	✓	✓	✓	✓	✓	Coming Soon	✓		
Virtual PBX	✓	✓	✓	✓	✓		✓		
Remote Office / Worker		✓		✓	✓		✓		
Mobile VoIP		✓		✓	✓		✓		
Home VoIP				✓	✓		✓		

## VOIP Service Costs

WebPhoneTalk have exceptional low cost rates for both domestic and international countries without reducing quality. As a supplier of Business Solutions, quality of voice is paramount and this is now being extended to all users.

Our prices are dependant upon the service being offered together with the type of equipment needed at the sites. Below is a table for the more popular selections :-

Destination	Call Rate (pence per minute)
UK National and Local	1.20
UK Mobiles	12.00
USA	2.00
France, Germany, Italy, Spain, Netherlands	2.50

Sample Call Charges ( pence per min excl VAT )

**For the Home VOIP there is are no monthly service charge**

Service Options		Optional Items						
	Service per line / month	WebPhoneTalk ADSL/month ( prices from))	WebPhoneTalk ADSL ( self install )	WebPhoneTalk ADSL Engineer install )	Dedicated IP Phone	Analogue Telephone	VoIP Module ( Support s 2 analogue Phones )	
Head Office	Please Call				£75	£50		
Virtual PBX	£5				£75	£50		
Remote Office / Worker	£1	£20	£99	£250	£75	£50	£100	
Mobile VoIP	£1							
Home VoIP	nil	£20	£99	£250	£75	£50	£100	

Costs are excluding VAT

For more information please call :- WebPhoneTalk on 0870 757 8710

Or send an email to [info@WebPhoneTalk.com](mailto:info@WebPhoneTalk.com)